

Aurora airline

Indicator	2014	2015	2016	2017	2018
<b>Passenger traffic, thousand PAX</b>	1,055.2	1,124.8	1,376.2	1,548.2	1,622.7
International Routes	213.0	234.7	314.4	384.6	404.6
Domestic Routes	842.2	890.1	1,061.8	1,163.7	1,218.1
<b>Passenger turnover, million RPK</b>	1,753.1	1,869.7	2,221.8	2,363.7	2,488.5
International Routes	333.4	370.6	490.1	562.1	580.2
Domestic Routes	1,419.7	1,499.1	1,731.7	1,801.6	1,908.3
<b>Available seat-kilometres, million ASK</b>	2,337.9	2,609.8	3,045.2	3,244.8	3,309.0
International Routes	485.6	647.7	721.1	781.1	833.1
Domestic Routes	1,852.3	1,962.1	2,324.1	2,463.7	2,475.9
<b>Passenger load factor, %</b>	75.0	71.6	73.0	72.8	75.2
International Routes	68.7	57.2	68.0	72.0	69.6
Domestic Routes	76.6	76.4	74.5	73.1	77.1
<b>Cargo and mail carried, thousand tonnes</b>	6.2	6.2	7.2	7.9	8.3
International Routes	0.5	0.4	0.4	0.4	0.5
Domestic Routes	5.7	5.8	6.8	7.5	7.8
<b>Revenue tonne-kilometres, million TKM</b>	170.0	180.3	213.8	227.5	239.1
International Routes	30.8	34.0	44.8	51.3	53.0
Domestic Routes	139.2	146.3	169.0	176.2	186.0
<b>Available tonne-kilometres, million TKM</b>	252.9	287.3	335.1	343.1	360.2
International Routes	53.5	75.4	84.4	84.4	93.6
Domestic Routes	199.4	211.9	250.7	258.7	266.6
<b>Revenue load factor, %</b>	67.2	62.8	63.8	66.3	66.4
International Routes	57.6	45.1	53.0	60.8	56.6
Domestic Routes	69.8	69.1	67.4	68.1	69.8
<b>Revenue flights</b>	12,801	15,441	18,861	24,213	24,370
International Routes	2,852	3,617	4,032	4,969	5,495
Domestic Routes	9,949	11,824	14,829	19,244	18,875
<b>Flight hours, hours</b>	28,695	33,281	39,390	45,673	45,663

# GRI Content Index

GRI Standard	Disclosure	Section
GRI 102 (2016) Standard Disclosures	102-1 Name of the organisation	About this Report, cover
	102-2 Activities, brands, products, and services	Aeroflot Group Airlines, 06–07
	102-3 Location of headquarters	Contact Information, 336
	102-4 Location of operations	Route Network, 58–73
	102-5 Ownership and legal form	Contact Information, 336
	102-6 Markets served	Market Overview, 26–31
	102-7 Scale of the organisation	Aeroflot Group Today, Operating and Financial Highlights, 04–07
	102-8 Information on employees and other workers	HR Policy, 124
	102-9 Supply chain	Procurement, 144–146
	102-10 Significant changes to the organisation and its supply chain	IFRS Consolidated Financial Statements, 247
	102-11 Precautionary principle or approach	Governed by the precautionary principle, PJSC Aeroflot seeks to prevent any potential environmental harm
	102-12 External initiatives	Sustainable Development, 120 Corporate Governance System, 150, 177
	102-13 Membership of associations	Aeroflot Group Today, 04–05 Route Network, 58–73 Information Technology and Innovation, 92
	102-14 Statement from senior decision-maker	Message from the Chief Executive Officer, 24–25
	102-16 Values, principles, standards, and norms of behaviour	Sustainable Development, 122–124
102-18 Governance structure	Corporate Governance System, 151	
102-41 Collective bargaining agreements	HR Policy, 130	
102-45 Entities included in the consolidated financial statements	IFRS Consolidated Financial Statements, 215	
102-46 Defining report content and topic boundaries	About this Report, cover	
102-48 Restatements of information	About this Report, cover	
102-49 Changes in reporting	About this Report, cover	
102-50 Reporting period	About this Report, cover	
102-51 Date of most recent report	About this Report, cover	
102-52 Reporting cycle	About this Report, cover	
102-53 Contact point for questions regarding the report	Contact Information, 336	
102-54 Claims of reporting in accordance with the GRI Standards	About this Report, cover	
102-55 GRI content index	GRI Content Index, 331–333	

GRI Standard	Disclosure	Section
201 (2016) Economic Performance	103-1 Explanation of the material topic and its boundaries	Financial Results, 108–117
	103-2 The management approach and its components	Financial Results, 108–117
	103-3 Evaluation of the management approach	Financial Results, 108–117
	201-1 Direct economic value generated and distributed	Financial Results, 108–117
	201-3 Defined benefit plan obligations and other retirement plans	Financial Results, 117 HR Policy, 130
203 (2016) Indirect Economic Impacts	103-1 Explanation of the material topic and its boundaries	Development Strategy, 32–43
	103-2 The management approach and its components	Supporting Charities and Regional Development, 135–137
	103-3 Evaluation of the management approach	
	203-1 Infrastructure investments and services supported	Development Strategy, 32–43 Supporting Charities and Regional Development, 135–137
	203-2 Significant indirect economic impacts	Supporting Charities and Regional Development, 135–137
302 (2016) Energy	103-1 Explanation of the material topic and its boundaries	Ecology and Environmental Protection, 140–142
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
	302-1 Energy consumption within the organisation	
303 (2016) Water	103-1 Explanation of the material topic and its boundaries	Ecology and Environmental Protection, 141
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
	303-1 Water withdrawal by source	
305 (2016) Emissions	103-1 Explanation of the material topic and its boundaries	Ecology and Environmental Protection, 140–141
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
	305-1 Direct (Scope 1) GHG emissions	
306 (2016) Effluence and Waste	103-1 Explanation of the material topic and its boundaries	Ecology and Environmental Protection, 141–142
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
	306-1 Water discharge by quality and destination	
	306-2 Waste by type and disposal method	
307 (2016) Environmental Compliance	103-1 Explanation of the material topic and its boundaries	Ecology and Environmental Protection, 138–139
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
	307-1 Amount of significant fines and total number of non-monetary sanctions imposed for non-compliance with environmental laws and/or regulations	

GRI Standard	Disclosure	Section
401 (2016) Employment	103-1 Explanation of the material topic and its boundaries	HR Policy, 124–132
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
	401-1 New employee hires and employee turnover	
	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	
403 (2016) Occupational Health and Safety	103-1 Explanation of the material topic and its boundaries	HR Policy, 131–132
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
	403-2 Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities	
408 (2016) Child Labour	103-1 Explanation of the material topic and its boundaries	HR Policy, 124
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
409 (2016) Forced or Compulsory Labour	103-1 Explanation of the material topic and its boundaries	HR Policy, 124
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
	409-1 Operations and suppliers at significant risk for incidents of forced or compulsory labour	